

Appendix B: Rotherham 2014/15 Adult Social Care Services performance measures (Quarter 1 or July data)

Measure Type Key		RAG Key		Direction of Travel Key	
N	National	Green	Meeting or exceeding Target	↑	Indicator has improved
C	Corporate Plan	Red	Not meeting target	↔	Indicator shows no change
P	Partnership / Political	Amber	Slight variation from target	↓	Indicator has deteriorated

Indicator Ref	N	C	P	PHOF	Indicator Title	Good Perf	Freq.	2013/14 Performance (March 14)	Performance July 14	2014/15 Target	Direction of travel	Achieving Target RAG	Director	Accountable Officer	Comments / Remedial Actions
ASCOF-1A	✓				Social Care related quality of life	High	Annual	19.4	-	19.4			Shona McFarlane	Michaela Cox	Annual Score collected in ASC User Survey
ASCOF-1B	✓				Proportion of people who use services who have control over their daily life	High	Annual	84	-	84			Shona McFarlane	Michaela Cox	Annual Score collected in ASC User Survey
ASCOF-1C Part 1 (2.2.1)	✓	✓			Proportion of social care users who receive self directed support	High	Monthly	80.24%	75.28%	81.0%	↓	Amber	Shona McFarlane	Sarah Farragher	New national definition received for this indicator. P&Q working to understand difference in calculation and implement changes (estimated Sept - reported in Oct)
ASCOF-1C Part 2 (4.1.1)	✓	✓			Proportion of people using social care who receive direct payments	High	Monthly	16.32%	*12.99%	17.00%	↔	Amber	Shona McFarlane	Sarah Farragher	New national definition received for this indicator. P&Q working to understand difference in calculation and implement changes (estimated Sept - reported in Oct) * 12.99% excludes MH which shows an increase from July 2013 12.1%
ASCOF-1D	✓				Carer Reported Quality of Life	High	Biennial	-	-	n/a			Shona McFarlane	Michaela Cox	Biennial collection from Carer's Survey next scheduled 14/15
ASCOF-1E (ex NI146) (4.1.2)	✓	✓		✓	Adults with learning disabilities in employment	High	Monthly	5.99%	6.25%	7.10%	↔	Green	Shona McFarlane	John Williams	
ASCOF 1F (Ex NI 149) (4.1.3)	✓	✓		✓	Adults receiving secondary mental health services in employment	High	Monthly (Est)	4.90%	6.23%	7.50%	↑	Green	Shona McFarlane	Alison Lancaster	
ASCOF-1G (ex NI145)	✓			✓	Adults with learning disabilities in settled accommodation	High	Monthly	79.63%	78.98%	79.70%	↔	Green	Shona McFarlane	John Williams	
ASCOF 1H (Ex NI 150)	✓			✓	Adults receiving secondary mental health services in settled accommodation	High	Monthly (Est)	78.82%	76.42%	78.90%	↔	Amber	Shona McFarlane	Alison Lancaster	
ASCOF-1I New Indicator 13/14	✓				Proportion of people who use services and their carers, who reported that they had as much social contact as they would like	High	Annual	43.20%	-	43.20%			Shona McFarlane	Michaela Cox	Annual Score collected in ASC User Survey
ASCOF-2A Part 1	✓				Permanent admissions to residential and nursing care homes (18-64)	Low	Monthly	12.2	3.86	13.5	↔	Green	Shona McFarlane	John Williams	
ASCOF-2A Part 2 (2.2.3)	✓	✓			Permanent admissions to residential and nursing care homes (65+)	Low	Monthly	694.6	126.49	650.7	↔	Green	Shona McFarlane	Michaela Cox	
ASCOF-2Bi	✓				Proportion of older people (65+) who were still at home 91 days after discharge (effectiveness of the service)	High	Annual	87.69%	-	90.00%			Shona McFarlane	Sarah Farragher	Annual Score (data collected Oct 14 - Mar-15)
ASCOF-2Bii	✓				Proportion of older people (65+) who were still at home 91 days after discharge (offered the service)	High	Annual	1.70%	-	2.50%			Shona McFarlane	Sarah Farragher	Annual Score (data collected Oct 14 - Mar-15)

Indicator Ref	N	C	P	PHOF	Indicator Title	Good Perf	Freq.	2013/14 Performance (March 14)	Performance July 14	2014/15 Target	Direction of travel	Achieving Target RAG	Director	Accountable Officer	Comments / Remedial Actions
ASCOF-2C Part1 (ex NI131)	✓				Average delayed transfers of care from hospital per 100,000 population	Low	Monthly	4.42	7.69	4	↓	Red	Shona McFarlane	Michaela Cox	Performance clinic to be held to identify reasons for increased recording of delayed transfers of care activity by MH partner
ASCOF-2C-Part2	✓				Average delayed transfers of care from hospital which are attributable to adult social care or both health and adult social care per 100,000 population	Low	Monthly	0.58	1.86	0.45	↓	Red	Shona McFarlane	Michaela Cox	Performance clinic to be held to identify reasons for increased recording of delayed transfers of care activity by MH partner
ASCOF-3A	✓				Overall satisfaction of people who use services with their care and support	High	Annual	74.7	-	74.7			Shona McFarlane	Michaela Cox	Annual Score collected in ASC User Survey
ASCOF-3B	✓				Overall satisfaction of carers with social services	High	Annual	-	-	57			Shona McFarlane	Michaela Cox	Biennial collection from Carer's Survey next scheduled 14/15
ASCOF-3C	✓				The proportion of carers who report that they have been included or consulted in discussions about the person they care for	High	Annual	-	-	82			Shona McFarlane	Michaela Cox	Biennial collection from Carer's Survey next scheduled 14/15
ASCOF-3D	✓				The proportion of people who use services and carers who find it easy to find information about support	High	Annual	80.9	-	81.1			Shona McFarlane	Michaela Cox	Annual Score collected in ASC User Survey
ASCOF-4A	✓				The proportion of people who use services who feel safe	High	Annual	68.8	-	68.8			Shona McFarlane	Sam Newton	Annual Score collected in ASC User Survey
ASCOF-4B	✓				The proportion of people who use services who say that those services have made them feel safe and secure	High	Annual	82.2	-	82.2			Shona McFarlane	Sam Newton	Annual Score collected in ASC User Survey
NAS 1 (2.1.3)		✓			% of customer who have received a review of their support plan during the year	High	Monthly	93.20%	38.54%	93.20%	↑	Green	Shona McFarlane	Michaela Cox	
NAS 18 (PAF D39)			✓		Percentage of people receiving a statement of needs	High	Monthly	97.40%	94.29%	99%	↔	Green	Shona McFarlane	Michaela Cox	
NAS 43a (2.1.2)		✓			Percentage of safeguarding alerts allocated to a manager within 24 hours & Percentage of strategies held within 10 working days from receiving the alert.	High	Monthly	99%	96.00%	99%	↔	Amber	Shona McFarlane	Sam Newton	Volume of activity accumulates in year incrementally improving to target each quarter
NI 132 (2.2.2)		✓			New - Social Care assessments only (excludes OT activity) completed within 28 days from first contact	High	Monthly	90.73%	91.10%	TBC	↑	Amber	Shona McFarlane	Michaela Cox	
NI 133			✓		New - Social Care packages of care only (excludes OT activity) in place within 28 days of assessment (Adults)	High	Monthly	97.10%	95.60%	97.80%	↔	Amber	Shona McFarlane	Michaela Cox	
NI 135			✓		Carers receiving needs assessment or review and a specific carers service, or advice and information	High	Monthly	37.75%	-	43%			Shona McFarlane	Michaela Cox	New recording process introduced in Q1; reporting to recommence during Q2 once validated
NAS LPI (2.1.1)		✓			Reduce repeat incidents of domestic abuse	Low	Quarterly	24%	29% (2014-15 Q1)	28%	↔	Green	Shona McFarlane	Sam Newton	